

MEETING of the BOARD OF DIRECTORS

AGENDA

Zoom Meeting September 7, 2022 9:30 a.m.

Call to Order

A. Sargent

Roll Call

J. Thomas

Approval of Minutes

A. Sargent

Financial Report

L. Curry

Executive Committee

D. Spedden

a. City Appointed Board Membera. Brittany Arizmendi

President's Report

D. Spedden

- a. Rural Maryland Economic Development Fund
- b. Washington County Community Coalition
- c. Williamsport Mural Project
- d. Skatepark Grand Opening

New Members

Adjournment

A. Sargent

Upcoming Events:

October 19 – Executive Committee

October 26 – Board of Directors

December 7 – Annual Membership Meeting

The Mission of the Bureau shall be to promote Hagerstown and Washington County by increasing tourism and visitor spending through the marketing and promotion of attractions, events, accommodations, and visitor services which will contribute to economic development.

HAGERSTOWN/WASHINGTON COUNTY CONVENTION & VISITORS BUREAU BOARD OF DIRECTORS

May 18, 2022 9:00 AM Virtual Meeting MINUTES

PRESENT: Andrew Sargent, Chair; Al Martin, Treasurer; Emilie Amt, Sila Alegret-Bartel,

Mary Anne Burke, Lester Curry, Sarah Hall, Leslie Hart, Jeremy Hulse, Angie

Hummer, Amanda Rankin

ABSENT: Katie Clutz, Racha Iskandarani, Teri Leiter, Lindsey Renner, Julie Rohm,

Brittany Wedd

INVITEES: Brianne Dickinson and Kelly Smith

STAFF: Dan Spedden, Tiffany Ahalt, Jolene Thomas

ROLL CALL

TOPIC: Minutes of March 23, 2022

MOTION: To approve the minutes of the March 23, 2022, Board of Directors Meeting,

as presented. 1st Leslie Hart; 2nd Al Martin

ACTION: Approved

TOPIC: 2021 Audit Report

DISCUSSION: Brianne Dickinson and Kelly Smith of SEK, presented the Audited Financial

Report for the period ending December 31, 2021. A clean opinion was given,

and no management letter issued, and internal controls are in order.

MOTION: To accept the Audited Financial Statement for the period ending December

31, 2021, as presented by SEK. 1st Al Martin, 2nd Leslie Hart

ACTION: Accepted

TOPIC: Financial Report

DISCUSSION: Lester Curry reviewed the Financial Statement for the period ending April

30, 2022, with the Board.

MOTION: To accept the Financial Statement for the period ending April 30, 2022, as

presented. (Copy on file with the minutes).

ACTION: Approved

TOPIC: Board Resignations

DISCUSSION: Dan Spedden reported that two Board of Directors submitted their

resignations due to job changes. Christine Peacock of Hampton Inn and

Lauren Metz of City of Hagerstown.

MOTION: To accept the resignations of Christine Peacock and Lauren Metz from

serving on the CVB's Board of Directors.

ACTION: Approved

TOPIC:

President's Report

DISCUSSION:

Documentary Film: Dan Spedden reported this was on the County agenda and has been temporarily postponed. It is being lobbied to get back on agenda.

City ARPA Funds: Mayor and Council at the City of Hagerstown approved \$125,000 from the ARPA Fund for the CVB to use in promoting Hagerstown and events. The application is being worked on now.

Stadium Welcome Center: Dan Spedden mentioned approaching the stadium committee to see if they would be interested in the CVB as a tenant with a welcome center. The board thought it was potentially a good idea and Mr. Spedden will inquire next week.

GHC Downtown Revitalization Committee is hosting an investors luncheon on June 2 downtown. This is for people who own building but need investors, and investors who are looking for projects. They are planning on 100 attendees, and it will be held at the Schmankerl Stube. The CVB is one of ten hosts. Sila Alegret-Bartel mentioned it would be a good idea to reach out to the Maryland Hispanic Chamber.

TOPIC:

New Member

MOTION:

To accept the list of new CVB members, as presented. 1st Mary Anne Burke, 2nd

Angie Hummer

ACTION:

Approved

STAFF REPORTS

ADJOURNMENT

Andrew Sargent, Chair
Al Martin, Treasurer
Jolene Thomas, Recording Secretary

Washington County, Maryland Convention & Visitors Bureau Statement of Financial Position As of July 31, 2022

	Jul 31, 22	Jul 31, 21	\$ Change	% Change
ASSETS				
Current Assets				
Checking/Savings			0.17.400.00	220 201
104 · Cash BB&T - Operating	320,248.98	75,139.96	245,109.02	326.2% -7.3%
105 · Cash BB&T - Payroll Reserve	1,215.13	1,311.01	-95.88	
106 · Cash BB&T - PR	18,872.10	3,726,99	15,145.11	406.4% 165.2%
107 · Cash BB&T - Operating Reserve	811,707.96	306,082.34	505,625.62	
Total Checking/Savings	1,152,044.17	386,260.30	765,783.87	198.3%
Other Current Assets				
122 · Lodging Tax Recievable	96,731.54	124,111.32	-27,379.78	-22.1%
Total Other Current Assets	96,731.54	124,111.32	-27,379.78	-22.1%
Total Current Assets	1,248,775.71	510,371.62	738,404.09	144.7%
Fixed Assets		A. A.		
153 - Office Equipment	121,755.38	121-755 38	0.00	0.0%
157 · Leasehold Improvements	33,236,38	33,236,38	0.00	0.0%
163 · Accum Depr- Office Equipment	-62,596.76	-58,279,281	-4,317.48	-7.49
167 · Accum Depr-Leasehold Impr	-25,833.47	£23,893.55	-1,939,92	-8.1%
Total Fixed Assets	66,561.53	72,818.93	6,257.40	-8.6%
TOTAL ASSETS	1,315,337.24	583,190.55	732,146.69	125.5%
LIABILITIES & EQUITY	A STATE OF THE PARTY OF THE PAR	Ear. Carrie		
Liabilities			.	
Current Liabilities	112-35		,	
Accounts Payable				
203 · Accounts Payable	2,778.18	3000.00	-821.82	-27.45
Total Accounts Payable	2,178.18	3,000.00	-821.82	-27.49
	ai T			
		ALC: THE SECOND		
Other Current Liabilities	2 176 00	2 176 00	0.00	0.09
208 · Accrued Interest	2,176.00	2,176.00 0.00	0.00 238.52	
208 · Accrued Interest 215 · Federal Unemployment Payable	238.52	0.00	238.52	100.09
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable	238.52 14.74	0.00 0.00	238.52 14.74	100.09 100.09
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries & Benefits	238.52 14.74 11,790.86	0.00 0.00 11,790.86	238.52 14.74 0.00	100.09 100.09 0.09
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries & Benefits 227 · Accrued Vacation	238.52 14.74 11,790.86 29,239.84	0.00 0.00 11,790.86 29,239.84	238.52 14.74 0.00 0.00	100.05 100.05 0.05 0.05
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries Benefits 227 · Accrued Vacation 228 · Custodial Liability	238.52 14.74 11,790.86	0.00 0.00 11,790.86	238.52 14.74 0.00	100.09 100.09 0.09 0.09 -55.09
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries & Benefits 227 · Accrued Vacation	238.52 14.74 13.790.86 29,239.84 9,000.00	0.00 0.00 11,790.86 29,239.84 20,000.00	238.52 14.74 0.00 0.00 -11,000.00	100.09 100.07 0.09 0.09 -55.09 -100.09
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries & Benefits 227 · Accrued Vacation 228 · Custodial L'ability 246 · N/P - CNB Bank PPP Loan	238.52 14.74 14.790,86 29,239.84 9,000.00 0.00	0.00 0.00 11,790.86 29,239.84 20,000.00 88,038.62	238.52 14.74 0.00 0.00 -11,000.00 -88,038.62	100.09 100.09 0.09 0.09 -55.09 -100.09
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries Penefits 227 · Accrued Vacation 228 · Custodial Liability 246 · N/P · CNB Bank PPP Loan Total Other Current Liabilities Total Liabilities	238.52 14.74 11,790.86 29,239.84 9,000.00 0.00 52,459.96	0.00 0.00 11,790.86 29,239.84 20,000.00 88,038.62 151,245.32	238.52 14.74 0.00 0.00 -11,000.00 -88,038.62 -98,785.36	100.09 100.09 0.09 -55.09 -100.09 -65.39
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries & Benefits 227 · Accrued Vacation 228 · Custodial Liability 246 · N/P · CNB Bank PPP Loan Total Other Current Liabilities Total Current Liabilities Total Liabilities	238.52 14.74 14.790.86 29,239.84 9,000.00 0.00 52,459.96 54,638.14	0.00 0.00 11,790.86 29,239.84 20,000.00 88,038.62 151,245.32	238.52 14.74 0.00 0.00 -11,000.00 -88,038.62 -98,785.36 -99,607.18	100.09 100.09 0.09 -55.09 -100.09 -65.39
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries Penefits 227 · Accrued Vacation 228 · Custodial Liability 246 · N/P · CNB Bank PPP Loan Total Other Current Liabilities Total Liabilities	238.52 14.74 14.790.86 29,239.84 9,000.00 0.00 52,459.96 54,638.14	0.00 0.00 11,790.86 29,239.84 20,000.00 88,038.62 151,245.32	238.52 14.74 0.00 0.00 -11,000.00 -88,038.62 -98,785.36 -99,607.18 -99,607.18	100.09 100.09 0.09 -55.09 -100.09 -65.39 -64.69
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries & Benefits 227 · Accrued Vacation 228 · Custodial Liability 246 · N/P · CNB Bank PPP Loan Total Other Current Liabilities Total Liabilities Total Liabilities Equity	238.52 14.74 11 7/90.86 29,239.84 9,000.00 0.00 52,459.96 54,638.14	0.00 0.00 11,790.86 29,239.84 20,000.00 88,038.62 151,245.32 154,245.32	238.52 14.74 0.00 0.00 -11,000.00 -88,038.62 -98,785.36 -99,607.18	100.0° 100.0° 0.0° -55.0° -100.0° -65.3° -64.6° 0.0° 100.0°
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries Payable 227 · Accrued Vacation 228 · Custodial Liability 246 · N/P · CNB Bank PPP Loan Total Other Current Liabilities Total Liabilities Equity 290 · Fund Balance	238.52 14.74 11,790.86 29,239.84 9,000.00 0.00 52,459.96 54,638.14 54,638.14	0.00 0.00 11,790.86 29,239.84 20,000.00 88,038.62 151,245.32 154,245.32 154,245.32	238.52 14.74 0.00 0.00 -11,000.00 -88,038.62 -98,785.36 -99,607.18 -99,607.18	0.09 100.09 100.09 0.09 -55.09 -100.09 -64.69 -64.69
208 · Accrued Interest 215 · Federal Unemployment Payable 216 · State Unemployment Payable 222 · Accrued Salaries Payable 227 · Accrued Vacation 228 · Custodial Liability 246 · N/P · CNB Bank PPP Loan Total Other Current Liabilities Total Liabilities Equity 290 · Fund Balance 32000 · Unrestricted Net Assets	238.52 14.74 11,790.86 29,239.84 9,000.00 0.00 52,459.96 54,638.14 682,735.08 95,238.21	0.00 0.00 11,790.86 29,239.84 20,000.00 88,038.62 151,245.32 154,245.32 154,245.32	238.52 14.74 0.00 0.00 -11,000.00 -88,038.62 -98,785.36 -99,607.18 -99,607.18	100.09 100.09 0.09 -55.09 -100.09 -65.39 -64.69

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		July 2022	YTD Variance	To Budget	114 471 4	666,507.00	•	•	(4,784.68)	- 000	(15,823.90)				1	•	1	1	38,59	7ch 408 E0	.00,400	12,483.14	11.48	247,784.14	2,299.71	4,068.30	(22,333.50)	(10,000.00)	4,183.24	(5,543.82)	220,458.07	232,952.69	527.455.81			strative Expen			
		Current	Year	Budget	597 000 00	69,274.00	•	,	47,150.00	0000	45,200.00	1			•	1	1		7.00	750 694 00	00,100,007	289,837.00	86,747.00	197,570.00	16,912.00	21,450.00	60,650.00	10,000.00	1,400.00	118,795.00	426,777.00	803,361.00	(44.730.00)	1.131.161.11		- This Assumes that 51% of Administrative Expense	is allocated to Program Services.		
s Bureau, Inc.			Year to Year	Variance	R1 016 R1	686,860.00	,	1	(849.73)	•	29,376.10	•	•	(1.498.87)		(1.33)	1	•	14.39		183,017.37	12,225.51	9,218.96	89.838.51	7,845.61	3,049.98	(6,227.42)	(130,813.55)	2,122.93	72,041,18	37.857.24	59,301.71	736 515 66	72:2:2:2:2:		- This Assumes	is allocated to		
tty, Maryland Lention & Visitors Bureau, Inc. Report/Discussion Points - Executive Board	July 31, 2022	1500 VIII.	Prior	YTD	830 854 68	48.921.00	1		43,215.05	1	2	•	•	1 498 87		1.33		•	31.20		(23,222,13	290,094.63	77,539.52	355.515.63	11,366.10	22,468.32	44,543.92	130,813.55	3,460.31	41,210.00	609.377.83	977,011.98	(253 789 85)	(2001) 1007)		834,865.61	142,146.37	977.011.98	
		111V 2022	Year	To Date	744 474 40	735.781.00	,	ı	42,365.32		29,376.10		•	•	•			•	45.59		1,519,039,50	302,320.14	86,758.48	445 354 14	19.211.71	25,518.30	38,316.50		5,583.24	113,251.18	647,235.07	1,036,313.69	100 70E 04	404,140.01	1	888,176.82	148,136.87	1.036.313.69	
Washington Cou							ant									0	ns			sets		xpense	se							grams	odrame		1	5-	inctional catego	vices	t & General		
					REVENUE:	Lodging lax Revenue	Washington County Grant	USA Cycling	Memberships	Member Activities	Visitor Guide	Publication Advertising	Advertising Co-ops	Vacation Value Pass	Sponsorships	Miscellaneous Revenue	Ticket Sale Commissions	Illuminations	Interest Income	Loss on disposal of assets	TOTAL REVENUE	Total Administrative Expense	Total Operating Expense	Promotional Programs:	Sales	Public Relations	Publications	Product Development	Member Relations	Other Promotional Programs	Total Promotional Programs	TOTAL EXPENSES		NEI SURPLUS (DEFICI)	Expenses grouped by functional category.	Program Services	Management & General		
					1	1	1																												<u> </u>				

					Lodging Tax		þ				
				This refle		cis the ACTUAL MONTH RECEIVED - CASH BASIS	- CASH BASIS				
											2000
	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	Change
January	59,162.41	75,098.47	75,948.72	83,922.60	68,837,45	70,452,47	77,919.95	87,658.08	66,730.82	105,998.72	39,267.90
February	65,897.19	53,697.02	57,790.64	, 57,003.42	55,985.59	65,454.42	65,077.18	72,100.55	57,811.08	74,835.54	17,024.46
March	57,032.25	54,049.77	56,247.52	56,433.17	62,015.27	63,139.50	65,839.16	69,471.98	45,066.37	71,852.66	26,786.29
April	59,556.03	73,737.56	75,308.62	70,990,50	75,843.67	64,852.20	77,755.71	63,506.82	87,774.07	108,342.13	20,568.06
May	70,485.79	74,192.08	81,108.16	79,149.51	73,261.67	82,132.79	91,379.88	41,174.27	86,688.10	108,965.05	22,276.95
June	74,805.87	80,166.19	87,765.22	86,386,23	86,997.98	94,991.50	97,919.16	41,203.00	110,544.18	124,435.54	13,891.36
July	87,470.87	96,526.37	100,135.61	108,095,75	103,935.74	127,296.55	106,702.85	39,839.02	117,559.56	126,309.02	8,749,46
August	99,564.46	105,994.01	108,801.61	105,121.32	103,712.96	107,924.58	129,609.50	73,916.46	124,111.32	96,731.54	(27,379.78)
September	103,481,11	108,753.10	104,693.43	106,954.09	109,878.67	124,891.18	121,973.79	80,875.87	105,252.19		
October	92,604.23	99,333.60	101,208.40	100,509.04	96,044.50	105,131.29	108,135.15	83,538.20	144,818.65		
November	78,575.93	85,858.49	87,280.18	83,015.59	89,890.55	100,460.95	97,600.47	72,028.55	94,116.35		
December	77,232.22	87,264.92	85,115.58	93,983.13	100,143.98	102,655.62	98,368.15	70,517.53	130,778.88		
ANNUAL T	TQ \$ 925,868.36	\$ 994,671.58	\$ 1,021,403.69	\$ 1,031,564.35	\$ 1,026,548.03	\$ 1,109,383.05	\$ 1,138,280.95	\$ 795,830.33	\$ 1,171,251.57	\$ 817,470.20	\$ 121,184.70
		12 mnths 2018	1,109,383.05	12 mnths 2019	1,138,280.95	12 muths 2020	795,830.33		8 mnths 2022		817,470.20
		12 mnths 2017	1,026,548.03	12 mnths 2018	1,109,383.05	12 mnths 2019	1,138,280.95		8 mnths 2021		696,285,50
		Increase \$\$	82,835.02	Increase \$\$	28,897.90	Decrease \$\$	(342,450.62)		Increase \$5		121,184.70
		Increase %	8.07%	Increase %	2.60%	Decrease %	-30.08%		Increase %		17.40%
		ANNE	ANNUAL REVENUES BY YEAR:	Y YEAR:							
		1000		9006	S 765 240 60						
		1999	- 1	2007							
		2000	\$ 479,162.63	2008	\$ 779,803.23 \$ 751 738 79						
		2002	1 1	2010	1 1						
		2003	- 1	2011	- 1						
		2005		2013	1 1						

BRITTANY ARIZMENDI

Community Engagement Officer, City of Hagerstown

5 703-398-7459

@ barizmendi@hagerstownmd.org

9 1 E Franklin Street, Suite 210A, Hagerstown, MD 21740



EXPERIENCE

Community Engagement Officer

City of Hagerstown

City Government

- · Recruit and maintain a strong volunteer base for Downtown Hagerstown Maryland Main Street Program
- Develop and implement initiatives for place making as part of overseeing the Arts & Entertainment District

Public Relations Coordinator

Washington County Government

County Government

- Serve in role as Public Information Officer for Washington County Government on various occasions
- Management of daily Joint Information Communication briefs during COVID-19 pandemic
- Project Management across all County departments and divisions
- Create and manage three large marketing campaigns surrounding COVID-19 pandemic with a budget of over \$1 million combined for all campaigns, including an EMMY-award winning video
- Produced marketing plan and presentation which includes objectives and goals for brand positioning and public relations for Black Rock Golf Course, Hagerstown Regional Airport, Department of Business Development, and Department of Public Relations & Marketing
- Successfully managed large events such as ribbon cuttings, human resources wellness fair, United Way Day of Caring, Budget Hearing, and various County events
- Create, strategize and write scripts for various press conferences, radio ads, and videos
- Work closely with media outlets to provide a timely response from County staff regarding the latest news

Regional Admissions Counselor

Shepherd University

Higher Education

- · Recruit and facilitate enrollment of prospective undergraduate students
- Serve as presenter at high school programs, recruitment events, and counselor meetings
- Implement recruitment and relationship building efforts utilizing written, telephone, and in-person communication to prospective students, applicants, admitted students and school counselors
- Increase diversity by targeting underrepresented populations group for recruitment
- Collect data, assess progress/results and prepare reports related to recruitment initiatives to determine effectiveness

EDUCATION

Bachelor of Arts in **Communication Studies**

Bridgewater College

09/2004 - 05/2008

SKILLS

Microsoft Outlook Microsoft Word
Microsoft Excel Microsoft PowerPoin
Microsoft Teams Microsoft Exchange
Microsoft Sharepoint
Microsoft OneDrive Adobe InDesign
Adobe Illustrator Adobe Audition
Adobe Photoshop Adobe Spark
Google Platform Oracle
Constant Contact Facebook
Instagram Twitter Photography
Video Crisis Communication
Strategic Communication
Script Writing Public Speaking
Event Planning Leadership Strategy
Proposal Evaluations
Presentation Creation
Project Management

TRAINING / COURSES

The Strategy of Content Marketing

EXPERIENCE

Office Manager

Chimneys Unlimited

Professional Service

- Answer phones and schedule chimney sweep appointments
- Implement new customer service database
- Redesign website
- · Manage business account using Quickbooks

Barista

Daily Grind

🛗 07/2016 - 05/2017 👂 Martinsburg, West Virginia

Café

- · Utilize knowledge of coffee to create specialized drinks
- · Create a customer-friendly atmosphere using interpersonal skills

Nanny

Tim & Lauren Daskivich

Childcare

- ------
- Provide safe and effective care for two children under 4 years of age
 Complete daily tasks to keep a household up and running
- Plan activities for two children under 4

Assistant Director of Admissions

Bridgewater College

bridgewater College

Higher Education

- Create and implement a leadership summit for internal professional development
- Lead and mentor new admissions counselors in planning fall travel, calling season, and public presentations
- Organize, plan and implement an effective strategy for freshman orientation(coordinating meetings with departments across campus, choosing menus, finding speakers, and working closely with student affairs and the Vice President of Admissions)

Admissions Counselor

Bridgewater College

Higher Education

- Counsel students and parents about the college admissions process
- Prepare presentations and provide a tour of campus to prospective students and their parents
- Hold one-on-one meetings with students and parents
- · Present to prospective students during orientation

TRAINING / COURSES

Social Media & The First Amendment: Learning to Avoid Facebook Foibles and Twitter Trip-Ups

Rural Faith Leaders Workshop Series: Empowering Faith Leaders to Help Persons with Substance Use Disorder

VOLUNTEERING

Board Member & Marketing Chair

Barbara Ingram School for the Arts Foundation

6 08/2019

Voting board member that helps with marketing and social media initiatives for Barbara Ingram School for the Arts

Grant Panelist

Maryland State Arts Council

10/2021 - 04/2022

- -Review grant applications for arts organizations throughout the State of Maryland
- -Conduct in-depth conversations with arts organizations and non-profits
- -Participate in artistic activities selected arts organizations
- -Conduct panel review and interviews

Councilmember

City of Hagerstown Main Street Advisory Council

1 09/2021 - 05/2022

- -Provides high level strategic guidance on the goals of the Main Street program.
- -Serve as a public ambassador for the program, advocate for positive change in the district, and is committed to the work of the program through organization, promotion, design, economic vitality, and clean/safe/green.

Marketing & Teacher

Fresh Academicz Urban Arts Academy

6 04/2018

- -Assist with design and marketing for Fresh Academicz
- -Teach the Tiny Tots 4 and 5-year-old dance
- -Manage academy communications and website

EXPERIENCE

Marketing Coordinator

Facility Engineering Associates

Engineering, Sustainability & Facility Management

- Production and oversight of company internal and external newsletters
- Event planning and organization of company events, trade shows, presentations, etc.
- Involvement with proposals from the vetting stage through proposal submission
- Serve as the chair of the Social Networking Committee and help implement ideas that arise out of the Best Place to Work Committee

VOLUNTEERING

Board Member & Huddle Coach

Fellowship of Christian Athletes

1 09/2011 - 07/2015

Serve as a board member to help raise funds for FCA and also lead a group of student athletes on Bridgewater College campus

Rural Maryland Economic Development Fund Application

SECTION 1: Page #1 Project Request

Rural Maryland Economic Development Fund Project Summary:

Project Name: Washington County MD Visitor Welcome Center

Project Summary: The Hagerstown/Washington County Convention and Visitors Bureau is seeking funds for the design of a new Visitor Welcome Center to include research, public engagement, engineering, permitting and construction documents. The COVID epidemic forced the closure of Washington County's Visitor Welcome Center. The CVB has been rebuilding its finances and helping the tourism industry to recover to the point where a new Visitor Welcome Center is possible. Since Washington County MD has multiple gateways on multiple state highways, it is impossible to cover them all. It has always been deemed appropriate to locate the Visitor Welcome Center in the heart of the County Seat in downtown Hagerstown.

County: Washington County

Project Primary Contact:

Name: Dan Spedden

Title: President/CEO

Organization: Hagerstown/Washington County Convention and Visitors Bureau

Address: 16 Public Square Hagerstown, MD 21740

Phone: Cell 301.991.0521 Office 301.791.3246 ext. 12 Fax 301.791.2601

Email: dan@visithagerstown.com

Section2: Page #2 Budget Information

The sources of funds would be the Rural Maryland Economic Development Fund and the Hagerstown/Washington County Convention and Visitors Bureau (CVB). The CVB would cover any administrative expenses, none will be requested. The use of the funds will be to engage an Architectural Design Consultant to carry out a program for the design of a new Visitor Welcome Center to include research, public engagement, engineering, permitting and construction documents.

Section 3: Page #2 Project Narrative

Page #2 Detailed Project Description: A tourist information center provides visitors to a location with information on the area's attractions, lodgings, maps, and other items relevant to tourism. Washington County's Visitor Welcome Center would be in the county seat. Successful visitor welcome centers add real value to their local visitor economy. Many visitors will find the information and inspiration they need for the exploration that leads to their spending. A very attractive site has emerged for Washington County's Visitor Welcome Center close to a new minor league baseball stadium and event center, new parking deck, and adjacent to the Arts and Entertainment District, Cultural Trail, and City Park. This combination of attractions and amenities creates the perfect location to expose visitors to Washington County MD and to impress these visitors with many great experiences. Opportunities for visitor spending in this area are abundant with attractions, food and beverage, events, transportation, performances, and the arts. The design for the visitor welcome center would include these amenities for visitors; tour bus pull off or parking area, dog walk, reception desk, information specialists, print material distribution, exhibit area, theater, restrooms, gift shop, and WIFI lounge. The center will also include an office suite and storage for the CVB.

Page #2 Expected Outcome of the Project: We expect that having a design in hand and a location committed we will be able to leverage partnerships and capital development programs for construction. We expect this design will produce a construction phase of the project contributing to the construction economy before it accommodates tourists. We also expect to exponentially increase tourism spending by elevating the profile of Washington County MD as a preferred destination for tourists.

Section 3: Page #3 Project Narrative Continued

Page #3 Leveraged Funds and Their Source: The CVB will operate the visitor welcome center over the course of its expected lifetime spending an estimated \$270,000 annually for 20 years (\$5.4 million). We expect to see a project that will cost \$3.5 to \$5.0 million to buildout. Funding sources for actual construction can include State grants, especially from transportation agencies, the State's capital budget, the George Edwards Fund, ARC Grants, and through legislation.

Page #3 Description of Significant Economic Impact: Tourism generates \$269.2 million in spending annually in Washington County MD. Tourism spending reaches a variety of activities and multiple types of businesses. The break down for tourist spending spans five categories; \$53.1 million for lodging, \$75.1 million for food and beverage, \$56.7 million on retail, \$56.7 million on recreation, and \$46.5 million on transportation. Visitor spending supports 5,252 jobs in Washington County's workforce. A new visitor center will elevate the profile of Washington County as a destination steadily increasing the economic impact of tourism. The visitor welcome center will compliment other public and private investment in its vicinity and help revitalize a struggling urban core.

Page #3 Potential Partnerships that can be Leveraged for this Project: The CVB can partner with hospitality curriculums at the High School and University level in Hagerstown providing front line experience to students and connecting them with jobs. The State Office of Tourism Development can be a partner providing guidance and support from their visitor center operations. ARC, State Highways, and the George Edwards Fund could provide construction capital.

Page #3 Measuring Success: The CVB is a partner in the commissioning of an annual Economic Impact of Tourism in Maryland report available here https://industry.visitmaryland.org/industry-research-reports. The report provided the data in the section above titled Description of Significant Economic Impact. The current data is the base line from where impact can be measured with future annual reports. The reports are conducted by a third-party consultant for credibility, the linked report describes the methodology employed to arrive at conclusions. The CVB also monitors lodging monthly through a third-party"

<u>Page #4 Measuring Success Continued:</u> consultant, a recent lodging report is attached. The CVB also monitors quarterly these eight State of MD tourism tax codes.

108 Restaurants, lunchrooms, delicatessens – WO/BWL

111 Hotels, motels selling food – W/BWL

112 Restaurants and night clubs - W/BWL

306 General merchandise

407 Automobile, bus, and truck rentals

706 Airlines

901 Hotels, motels, apartments, cottages

925 Recreations and amusement places

These statistics are compiled by the State Comptrollers Office.

Section 4: Page #4 Project Timeline and Milestones

August 2022 Rural MD Economic Grant Application
October 2022 Potential for design phase to begin

January 2023 Design complete

January 2023 Seek legislative sources for capital

January 2023 Seek grant program and partnerships for capital

July 2023 Potential for funding adequate to begin buildout

May 2024 Opening to coincide with new stadium opening

Section 5: Page #4 Vendors (Proposal Attached)

Building Owner is:

Hager5 LLC https://opencorporates.com/companies/us md/W13529938

Design Team is:

MSB Architects

21 West Franklin Street

Hagerstown, MD 21740

301.791.7935

info@msbarchitects.com

Section 5: Page #5 Additional Documentation

- 1) Monthly Lodging Report
- 2) Architectural Renderings
- 3) Fee Proposal for Design Work
- 4) Total Project Cost Estimate

Overall Percent Change

Tab 2 - Trend Hagerstown, MD+: Hagerstown MD CVB Hagerstown Mo CVB Fer its Namb of July 2022

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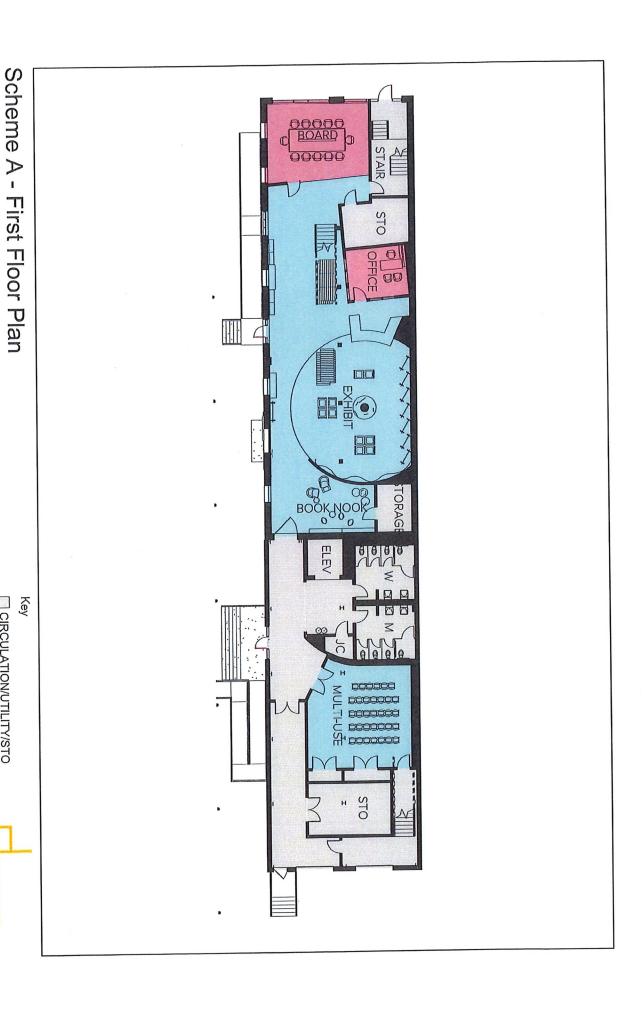


Proposed



Antietam Paper Renovation August 25, 2022 Existing vs. Proposed Facade





August 25, 2022

Antietam Paper Renovation

EXHIBIT
FUTURE TENANT
OFFICE

ARCHITECTS

msb

CIRCULATION/UTILITY/STO

OPEN OFFICE OFFICE RECP WORK ELEV VEST * FUTURE * N

Scheme A - Second Floor Plan Antietam Paper Renovation

August 25, 2022

Key

CIRCULATION/UTILITY/STO
EXHIBIT
FUTURE TENANT
OFFICE

ARCHITECTS msb

FUTURE TENANT VEST ELEV FUTURE

Antietam Paper Renovation

August 25, 2022

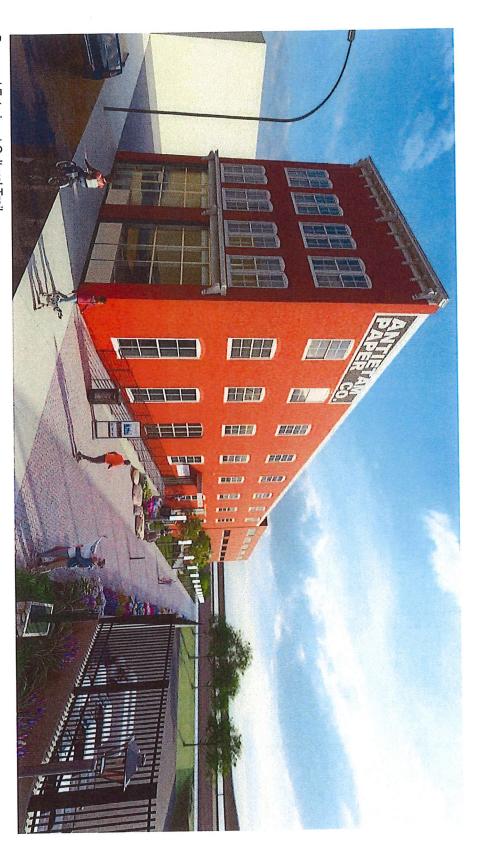
EXHIBITFUTURE TENANTOFFICE

ARCHITECTS

msb

CIRCULATION/UTILITY/STO

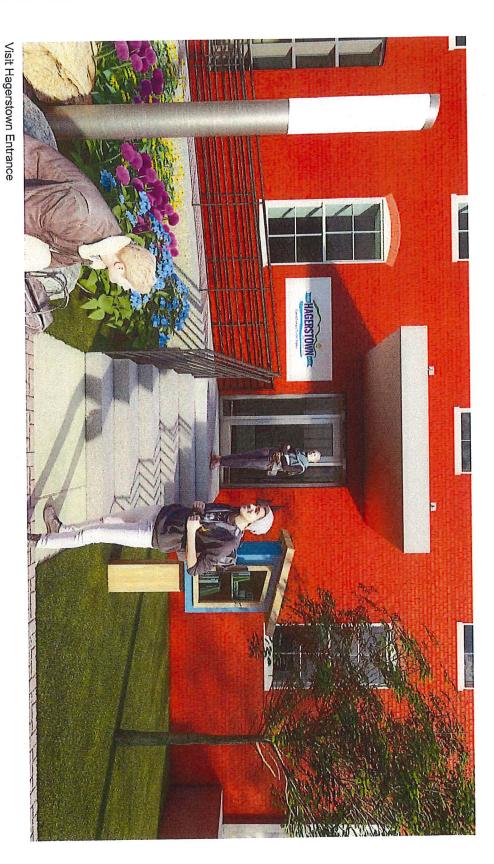
Scheme A - Third Floor Plan



Proposed Exterior at Cultural Trail

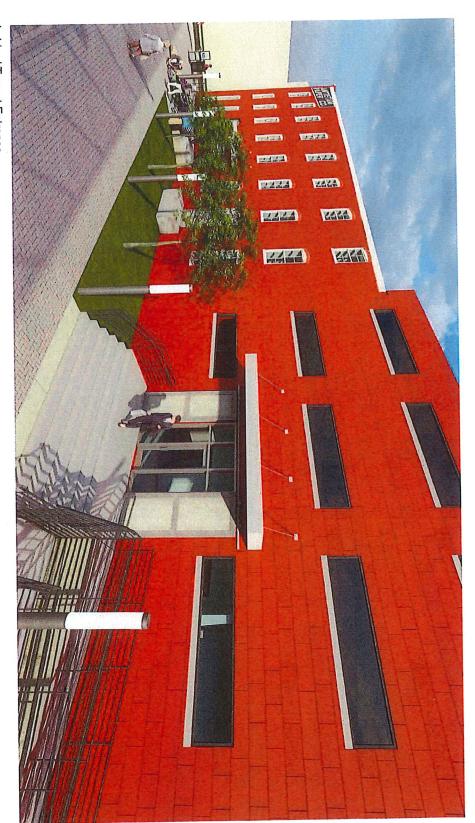
Antietam Paper Renovation August 25, 2022 Scheme A - Artistic Sketch





Antietam Paper Renovation August 25, 2022 Scheme A - Artistic Sketch





Lobby / Tenant Entrance

Antietam Paper Renovation August 25, 2022 Scheme A - Artistic Sketch





First Floor Exhibit Space

Scheme A - Artistic Sketch Antietam Paper Renovation August 25, 2022



NEW MEMBERS Hunt Prothro Hunt Prothro 20100 Millbrook Rd. Rohrersville, MD 21779 202-494-1045 Lotus Moon Café Teresa Shifler 16 N. Conococheague St. Williamsport, MD 21795 240-366-1335 Thick & Thin Brewing Company Adam Shaool 1741 Dual Highway, Suite B Hagerstown, MD 21740 240-527-2930 www.thickandthinbrewery.com Black Rock Bar & Grill Ivy Long 17301 Valley Mall Rd. Hagerstown, MD 21740 240-850-3365 www.blackrockrestaurants.com/hagerstown Hoffman's All American Grill Rachel Statler 18203 Mason Dixon Rd. Hagerstown, MD 21740 240-707-6600 www.hoffmansallamericangrill.com The Loft at River & Trail Outfitters John Gonano 604 Valley Road Knoxville, MD 21758 301-834-9950 www.rivertrail.com Airsoft at River & Trail Outfitters John Gonano 604 Valley Road Knoxville, MD 21758 301-834-9950 www.rivertrail.com Northside Clock Shop Eric Martin

722 Potomac Avenue Hagerstown, MD 21740

301-733-7376

Les Cookies Delight Bakery

Natoscha McKinnon

200 S. Potomac St.

Hagerstown, MD 21740

240-203-8329

www.lescookiesdelight.com

Camp Ritchie Museum, Inc.

Landon Grove

25009 Lake Wastler Drive

Cascade, MD 21719

301-693-8325

www.ritchiemuseum.org

Mama Lu Lu's Diner

Don Clatterbuck

2 East Potomac Street

Williamsport, MD 21795

301-223-8010

Habitat for Humanity of Washington County -

Hagerstown ReStore

Brittany Wedd

100 Charles Street

Hagerstown, MD 21740

301-791-9009

www.habitat.wc.org